



www.stonecrafters-nj.com

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A Message RE: COVID 19

StoneCrafters has been closely monitoring the spread of the COVID 19 (Coronavirus) and its effects over the last few days. As a valued customer, we consider you to be part of the StoneCrafters Family. Your health and well-being are just as important to us as our StoneCrafters Teams. Currently, we are not experiencing any interruptions or delays in our operations and services but this could change quickly. In order to maintain business and minimize exposure we are implementing the following CDC and OSHA protocols:

Contact-Free Calls, Appointments/Estimates:

- Avoiding personal contact with the use of remote appointments, phone calls or info gathering conference calls.
- Remote review and response - we'll review request via email and send your quotes via email and review remotely with you if required.
- Our Sales Representatives and Project Managers remain available to assist you and can be accessed via the office phone, email or other virtual contact methods. Please email your Project Manager with any questions or concerns.

Showroom selections:

- StoneCrafters Showroom is fully staffed and open, operating under normal business hours.
- We are asking our customers and your clients to call or email ahead with questions or inquiries we may be able to make selections or answer questions remotely without a person to person visit to StoneCrafters. If you would like to make an appointment for showroom selections please call or email and we will arrange a day and time in order to limit unknown person-to-person contact and following the CDC recommendation limiting your exposure to others and provide you and your customers the ability maintain social distancing and best practices in regard limiting exposure to others.
- Employees in our locations are practicing safe measures to avoid contamination.

Job Measuring and Installations:

- Our field measurers and installers are educated and following the current CDC and OSHA protocols.
- Our field measures and installers are also taking appropriate measures in order to reduce the chance of exposure.
- We ask for your cooperation with field employees as they complete their measures and installs.

In this ever-changing situation we want to assure you we are constantly monitoring and adapting and will keep you updated in order to provide you with an Exceptional Experience.

Thank You for understanding
The StoneCrafters Team

3-18-2020