

STONE CRAFTERS
6084 REEGA AVE.
EGG HARBOR TOWNSHIP, NJ 08234
PHONE (609) 646-0406
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1. No work will proceed until all contracts are returned. Fabrication will not start until we have all cutting information (which includes sink, faucets, cook tops, downdrafts, etc.) and a signed sink/faucet layout form.
2. All thickness descriptions are nominal and can vary as much as +/- 1/8". If thickness is critical please call to get an idea of the approximate thickness of the slabs to be used on your job.
3. All cabinetry work, which can affect our dimensions, must be complete and all cutout information must be present on the job or in our possession before we are called to measure/template. Stone Crafters is not responsible for cabinet installation and assumes that the customer has accepted the installation of cabinets. If we are required to make an additional trip to the jobsite because of a foreseeable lack of preparedness, then you will be charged for an extra trip.
4. If a job requires additional means of lifting stone such as a boom truck or lull to install the job, an additional \$400 will be added to the contract as a change order.
5. Our business hours are between 7:00 a.m. to 3:30 p.m. Any measuring or installation required after 3:30 p.m. will be billed for overtime.
6. All existing countertops and sinks/faucets must be removed before installation of new tops unless other arrangements have been made. Stone Crafters is not responsible for existing conditions of cabinets and the need to alter or add additional support that maybe required. Any alterations required to cabinets or substructure must be complete before installation.
7. Any changes made after the template or field measuring may not only change the price, but may also cause an extended delay in fabrication and installation. All changes MUST be in writing.
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9. Joints will be located at our discretion. If joint location is critical, please discuss this prior to signing the proposal. Stone & quartz will have visible seams.
10. All under mount sink cutouts will have a slight overhang on sink unless otherwise noted by customer.
11. All sinks should be not touched for at least 24 hours after install in order for them to set. Please do not schedule plumber the same day as installation.
12. All outside corners are fabricated with a 1" radius and all inside corners are fabricated with a 2" radius unless field conditions dictate otherwise (i.e. stove opening, refrigerator openings, etc). The above mentioned are Stone Crafters' standard. If other dimensions are requested please note on this contract any special requests. We will do our best to accommodate any request.
13. We reserve the right to refuse work if we have not been given adequate notice to acquire the material and produce the job.
14. Unless expressly noted, the work quoted includes only stone fabrication and installation: exclusive of plumbing, electrical, and woodwork. (Please note that plumbing alternations will most likely be required for replacement and/or renovation work.)

15. Stone Crafters assumes no responsibility for customer's template or sizes that have been submitted incorrectly for fabrication.
16. Delivery time 2-3 weeks from date of template and all information required to fabricate must be in Stone Crafter's possession in order to fabricate. For exact date call a few days after the template is completed.
17. If items cannot be completed due to circumstances beyond our control we must be paid for the portion of job already completed.
18. Incidental Damage: Final wall preparation (i.e. painting, wall papering, tiling, etc.) should not be completed prior to installation if at all possible. Care will be exercised during the countertop installation: however, scrapes, punctures or digs to wall surfaces are possible, as are scratches and scrapes to cabinetry. If tile is installed prior to granite it can crack and/or break during countertop install. These items are considered incidental damage and are the customer's responsibility to repair. In most cases, cabinets can be easily repaired with a cabinet touch-up kit.
19. The customer or (designated decision-maker over the age of 18, familiar with the job) MUST be present during the template to sign off on sizes, overhang, edges, etc. and MUST be present during the entire installation process.
20. If the job order includes a high-back splash, please note that it is usually a 2-part process to complete the installation. The high-back splash will be measured after installation of the countertop. The back splash will be installed approximately 1-2 weeks later. Upper cabinets and range hood/microwave combinations must be installed prior to measuring for the high-back splash. This process allows for the best fit.
21. After the countertop has been installed, the customer (or designated decision-maker over the age of 18) MUST be present to inspect the countertop. An installation customer approval form will be provided, which you will be asked to sign, confirming your satisfaction with quality, fit and damage-free condition of your new countertop
22. Installation of a countertop is a construction process and residual dust should be expected. The customer may want to drape or cover areas to help contain the dust to the construction area. The job site will be left in broom-clean condition.
23. Template appointment cancellations require (1) business day prior notice during normal business hours. Installation appointment cancellation require (3) business days prior notice.
24. Farm sinks must be in place at time of template. If you are ordering a farm sink with Stone Crafters you are required to make sure your cabinet is adequate for a farm sink and that it will fit. Farm sinks CAN NOT BE RETURNED and all sinks ordered must be paid for. Farm sinks MUST be ordered when order is placed.
25. Once a contract is signed with us, we will hold material for your customer from our stock. If the job is cancelled after 30 days there will be a \$500 restocking charge. If material was ordered specifically for this job the cost of the material will be deducted from the refund.

Home Owner Acceptance Signature

Date

Dealer Acceptance Signature

Date